

Sometimes, you may need additional software to view and listen to instructional content within your course. For instance, your instructor may upload an audio file for you to listen to, or a video clip for you to watch. The browser you currently use to access Blackboard may not always have the required software, or "plug-in", to properly play such audio and video files.

This folder contains the most commonly used plug-ins, and they are free to download. Click the folder title above to access the plug-ins. Before downloading any of the plug-ins provided, please check with your instructor or your institution's technology coordinator to see which plug-ins they may recommend.



[Adobe Acrobat Reader](#) allows you to view and print PDF (Portable Document Format) files. Click on the link to begin the download and install process. A new browser window will open. Be sure to uncheck any unwanted tool bars or other add-ons before you download the plug-in.



[Apple QuickTime Player](#) for **Windows** allows you to play audio and video files online through your browser. Click the link to begin the download and install process. A new browser window will open. Be sure to select the player you want. The default selection includes iTunes. Make sure to uncheck any unwanted email sign-up lists.



[Adobe Shockwave Player](#) for **Windows** or **Mac OS** allows you to view dynamic and animated content on the Internet through your browser. Click on the link to begin the download and install process. A new browser window will open.



[Real Networks Player](#) for **Windows** and **Mac OS** allows you to play audio and video files online through your browser. Click the link to begin the download and install process. A new browser window will open.



[Sun Java Runtime Environment](#) (all platforms) is required for the use of Blackboard's Web Equation Editor as well as the Virtual Classroom and Text Chat. Click the link to choose the appropriate plug-in for your computer and to begin the download and install process. A new browser window will open.

