Guide to pop-up handling on Blackboard

There are currently three potential pop-ups that have been occurring on Blackboard in recent months. It is very important that you take the time to read these messages. Your answers to the pop-up question will affect your ability to access course content. Here are the common pop-ups and the answers you must choose:

1. **Java security pop-up**
   - **Question:** Java has discovered application components that could indicate a security concern.
   - **Answer:** No.
   - **Reason:** Choosing the incorrect answer will prevent you from uploading and attaching files, and using various other features of Blackboard.

2. **Security Alert**
   - **Question:** The security certificate is issued by a company that is not trusted, or the certificate is not valid.
   - **Answer:** OK
   - **Reason:** Choosing the wrong answer will prevent you from accessing the content.

3. **Security Warning**
   - **Question:** Do you want to view only the webpage content that was delivered securely?
   - **Answer:** No.
   - **Reason:** This is a common pop-up on many websites. It is because Blackboard is an HTTPS site, but the content you are about to view is on a non-HTTPS site. Most websites are not HTTPS sites and there is no need to be concerned about NECC course content delivered in this way. In order to be able to view your course content you must click **No**. Choosing the wrong answer will prevent you from accessing the content.